



# WRIGHT PIANO SCHOOL

[www.wrightpianoschool.com](http://www.wrightpianoschool.com)

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## Studio Policy

2019-2020

### Lesson schedule and yearly total

1. Students sign up for weekly lessons for the academic year for a fixed tuition fee. The tuition fees are per academic year (not per lesson), and are listed below.
2. The teacher makes him- or herself available for every week at the agreed upon day and time, with the exceptions of the holidays listed in the Wright Piano School calendar. In the case that extra lessons are desired, they will be billed separately.
3. The teacher will generally follow the Wright Piano School calendar (available at [www.wrightpianoschool.com](http://www.wrightpianoschool.com)), but may diverge while maintaining the same total number of weeks. Due to variations in school holidays between Dutch, American, British, International and French schools, holidays for piano lessons are not guaranteed to align with school holidays.
4. For students beginning during the academic year, the fee will be prorated based on the lesson weeks remaining.

### Absences, cancellations and rescheduling

5. Requested by the **teacher**
  - a. Absences by the teacher will **always** be made up.
  - b. Should teacher absences exceed two weeks, a refund will be given or a substitute teacher will be found.
6. Requested by the **student**
  - a. **One-time rescheduling of lessons is generally not possible** (due to the complicated nature of the teacher's schedule, and to the unmarketable gap left in the teacher's schedule) and no refund is given for missed

lessons. A one-time exchange of lesson times for students with the same teacher is possible when it is arranged between the two families, and with the approval of the teacher.

- b. Long-term absence (more than two weeks) caused by sickness or other unavoidable reason may be refunded. Please let us know if there is a situation we should know about.
- c. For missed lessons that do not fall under 6b (above), there will be no refund.

## Billing

- 7. Tuition fees are calculated yearly.
- 8. Payment can be up-front for the whole year or in monthly instalments. In the case of monthly instalments, the payments will be deducted by direct debit after authorization through an iDeal checkout process.
- 9. For monthly instalments, invoices go out automatically every month.  
Payment is possible by iDeal, direct debit, or bank transfer. All payments go through Mollie, our payment provider. We **highly recommend** authorization of direct debit transactions, to save your time and our time. In the case of single payments every month, the student/family *must take responsibility to pay on time*. We do not offer free reminders. Overdue invoices are subject to late fees in line with Dutch law and may be handled externally by a collection agency (€40 euros plus, in the worst case, possible other incasso/legal costs). Let's work together to make sure payments are never late.
- 10. Adults over the age of 21 must add 21% BTW to the lesson fees.

## Termination of lessons

- 11. Lessons can be ended at any time at the end of the calendar month. Students are requested to end lessons by email. To prevent misunderstandings, in-person requests to end lessons will not be accepted.

## Student recitals and other activities

- 12. Participation in student recitals is included in the tuition fee and is encouraged for all students, with the approval of the teacher.
- 13. Participation in in-school exams is included in the tuition fee for students, with the approval of the teacher.
- 14. Guest masterclasses are open for participation for all students, but usually require an extra fee that will be billed separately.

## Tuition fee

15. Basic tuition for lessons *at teacher's location*. (Please note: lessons with Dr. Wright are more expensive. Please read item 17 below.)

Lesson Length	Yearly Tuition Fee	Monthly (10 Payments)
30 min	864	86,40
45 min	1296	129,60
60 min	1728	172,80

16. Tuition fee for lessons *at the student's own home*. This includes an in-home fee (7 euros travel costs per visit, 1x per family).

Lesson Length	Yearly Tuition Fee	Monthly (10 payments)
30 min	1116	111,60
45 min	154,80	154,80
60 min	1980	198,00

17. Tuition for lessons with Dr. Wright. Please note: **all** students of Andrew are eligible to receive a scholarship (listed below). This scholarship is renewed every year, **if the student practices sufficiently, according to the evaluation of the teacher**. Additional scholarship is available for unusually talented students with financial need – please feel free to ask for an audition/interview. The scholarship also includes free extra lessons for competition preparation, and in some cases a free 2<sup>nd</sup> lesson every week, at the discretion of the teacher.

Lesson Length	Yearly	Scholarship	Yearly (with scholarship)	Monthly (10 payments, with scholarship)
30 min	1512	(504)	1008	100,80
45 min	2268	(756)	1512	151,20
60 min	3024	(1008)	2016	201,60